

10011 - 170 ST NW
EDMONTON, ALBERTA
T5P 4R5 780-483-8211
FAX: 780-483-0928

WWW.YOURWESTEND.COM

230, 6655 - 178 ST NW
EDMONTON, ALBERTA
T5T 4J5 780-483-4545
FAX: 780-487-2807

Has your identification been lost or stolen?

Replacing a Lost or Stolen Driver's Licence:

If your Driver's Licence or Identification card has been lost, stolen, or destroyed, you may apply for a replacement by visiting our office in person. You will be required to prove your identity by presenting valid identification and answering a series of knowledge verification questions. For identification, please provide your Passport, Birth Certificate, Alberta Health Care Card, etc... Please ensure to supply as much identification as you can to support your case.

You will receive an interim licence, valid for 30 days. Your permanent card will arrive in the mail within approximately two weeks of your application date. ***Please check website for current pricing.***

For more information on Identity Theft, please visit: <http://www.servicealberta.gov.ab.ca/560.cfm> and <http://www.servicealberta.gov.ab.ca/1305.cfm>

Replacement Birth Certificate:

It is strongly recommended that you replace your lost or stolen Birth Certificate. You will require valid photo identification to order and obtain. However, if that is not possible, we suggest bringing someone with you who can apply on your behalf that does have valid photo identification. You will be required to complete a written authorization letter.

For Alberta Births, please visit our website to access the application at <http://www.yourwestend.com/> (under Vital Statistics) or visit our office in person. ***Please check website for current pricing.***

If you were born in another province or country, please contact that jurisdiction directly to apply.

File a Police Report:

Visit your local Police Station to document and file a Police Report.

Protect your Information through a Fraud Alert:

It is strongly advised that you add a fraud alert to your credit file if you had your wallet lost/stolen or had a home / vehicle break-in. This statement alerts the creditors of the fraud and, if applicable, to contact you for verification before approving credit applications.

Please contact:

Trans Union
Phone: 1-800-663-9980
Website: www.transunion.ca

Equifax
Phone: 1-800-465-7166
Website: www.equifax.ca



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